

MORGAN SCHALL

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LinkedIn: [linkedin.com/in/morgan-a-schall](https://www.linkedin.com/in/morgan-a-schall) | GitHub: github.com/mschall217

Portfolio: mschall217.github.io/professional-portfolio/

SUMMARY

- Full Stack Web Developer with a background in Communication
- Expert problem solving skills developed from a background in Leadership
- Known amongst peers for strong leadership and critical thinking skills
- Known amongst management for strong wit and attention
- Highly adaptable, flexible professional who embraces teamwork

TECHNICAL SKILLS

Languages: Java | HTML | CSS | JavaScript

Applications: Git | Node.js

Tools: JQuery | Bootstrap | React

PROJECTS

Team Profile Generator | <https://github.com/mschall217/team-profile-generator>

- A command line app that simply generates a webpage for a team
- Sole Author
- Node | JavaScript | HTML | CSS | JavaScript

Employee Tracker | <https://github.com/mschall217/employee-tracker>

- A command line based app that can help a user easily navigate an employee database.
- Sole Author: Designed and developed from a user story
- Node | JavaScript | MySQL | Inquirer | Sequelize

JobJump | <https://github.com/mschall217/job-jump>

- Allows a user to search for new jobs while displaying local COVID-19 information
- Co-Author: Lead a group of 3 peer programmers.
- HTML | CSS | JavaScript | AJAX | Third-Party APIs

E-Commerce Backend | <https://github.com/mschall217/object-relational-mapping>

- Designed a backend for a simple retail website
- Sole Author: Designed and developed from a user story
- Node | JavaScript | Express | MySQL | Sequelize | dotenv

React Portfolio | <https://mschall217.github.io/react-portfolio/#/>

- A simple professional portfolio designed using React
- Sole Author
- React | JavaScript | HTML | CSS

EXPERIENCE

Manager of Solutions ELYTUS LTD

January 2021 – Present
Columbus, OH

Actively Manages over 1,000 locations trash, recycling, and composting services. Advocate on behalf of clients such as Whole Foods Market, Dutch Brother Coffee, and Natural Grocers Vitamin Cottage.

- Expert level critical thinking and communication skills
- Stellar customer service
- Advocate to both client and hauler.

Key Accomplishments:

- Promoted to manage one of the companies biggest clients
- Customer Service Excellence Award - February 2021

Shift Supervisor STARBUCKS

August 2013 – Present
Columbus, OH

Proactively worked with upper management to help prioritize consistent high quality customer service and quality products.

- Prioritize duties and assign to staff establishing shift success.
- Trained new store employees and acted as a mentor in their role success.
- Analyze inventory and place product orders to ensure supplies are in line with consumer demands.

Key Accomplishments:

- Promoted to Barista Trainer 2014 - 42 Trained Baristas since
- Partner of the Quarter: 2014, 2015, 2017, 2018, 2020, 2021
- Barista Championship Winner: 2018
- Green Captain Certification: 2015

Flight Attendant ALLEGIAN AIRLINES

January 2017 – March 2021
Cincinnati, OH

Maintains high standards for inflight service and safety while demonstrating superior customer service and mitigating any in-flight conflicts.

- Exemplifying excellent teamwork skills to seamlessly navigate the flight processes
- Maintaining knowledge of FAA safety requirements
- Ensuring passengers are in compliance with those requirements.

Key Accomplishments:

- "Team Member Spotlight" - Excellence in Customer Service January 2020
- Flight Attendant Mentor - Mentored 5 new flight attendants through initial training

EDUCATION

Certificate, Full-Stack Web Development: Ohio State University, Columbus, OH

- A 24-week intensive program focused on gaining technical programming skills in front and back end development

Bachelor of Science in Communications: Arizona State University, Tempe, AZ

- A 4-year research based program focused on analyzing communication skills.
- 57 credit hours of Computer Science coursework